



**The Information to Act and  
the Expertise to Optimize**



Buildings are more than a collection of offices, windows and doors. They are holistic systems that are the cornerstone of your business. Like any other system in your business, if they are poorly maintained they can become a drag on profitability, costing your company money, time and resources. When they are well maintained, they can help you reach your business goals. Honeywell Attune™ Advisory Services is a complete suite of building management services and cloud-based resources from Honeywell. It's designed to monitor energy and operational efficiency, and put your facility on a path to optimization. And because we know optimization is an ongoing journey, we're positioned to grow with you to meet your changing needs. You'll have the support of our worldwide network of 10,000 plus energy and automation experts backed by sophisticated analytics technology working to deliver the right level of service and the information you need to maximize your efficiency and achieve your business goals.

# Getting the Data Is Just the Beginning

Honeywell created Attune Advisory Services because we know getting information from your building systems is just the beginning. When it comes to an overall improvement of energy and operational performance for your facility, you need more than data.

Attune Advisory Services from Honeywell goes beyond typical energy management metrics software and offers three levels of service — Awareness, Improvement and Optimization, with programs focusing on either energy or operational efficiency.

Each aspect of Attune Advisory Services provides a customized approach for improving your systems. Regardless of where your facility is on the journey to optimization, we can help you move in the right direction. Only Attune Advisory Services gives you access to a worldwide team of global energy and automation experts, ready to provide you with hands-on guidance to an optimal operations or energy management plan, wherever you are in the world and whatever your current building management system.

## Three Levels of Attune Advisory Services

Attune Advisory Services is comprised of three levels of service. This allows us to make more informed observations, process this information and give you appropriate recommendations. Not only will we give you the raw data from your building management systems, we'll also show you how it affects your operation.

| Features   | ENERGY     |             |              |
|--|------------|-------------|--------------|
|  | Awareness  | Improvement | Optimization |
| Communicate energy performance   | ●          | ●           | ●            |
| Track/trend 10 critical energy measures  | ●          | ●           | ●            |
| Weather normalization  | ●          | ●           | ●            |
| Monthly/quarterly reports  |            | ●           | ●            |
| Advanced benchmarking to standards   |            | ●           | ●            |
| Analyst recommendations  |            | ●           | ●            |
| Plant health check & diagnostics   |            |             | ●            |
| Automatic fault detection  |            |             | ●            |
| Dedicated analyst recommendation including ROI   |            |             | ●            |
| Features   | OPERATIONS |             |              |
|  | Awareness  | Improvement | Optimization |
| Summary reports (varies by level)  | ●          | ●           | ●            |
| Alarm monitoring   | ●          | ●           | ●            |
| Screen for false alarms  | ●          | ●           | ●            |
| Service dispatch on alarm events   | ●          | ●           | ●            |
| Reasonable changes to alarm conditions and responses                                     |            | ●           | ●            |
| Remote control/resetting of equipment  |            | ●           | ●            |
| Proactive BMS health check and diagnosis   |            |             | ●            |
| Exception scheduling review  |            |             | ●            |
| Analyst review of alarms, events and trends to create system improvement recommendations |            |             | ●            |

# Choose Your Level of Honeywell Attune Advisory Services — On-Site or Cloud-Based

## AWARENESS

**You need to manage your energy and operational efficiency.** And it's impossible to manage them until you can measure them. To help you take that first step, Attune Advisory Services aligns to your building systems, collects data from those systems and presents it to you in an easy-to-understand format. You'll be able to monitor your building systems and discover peak-use times and areas, variances and anomalies, and you'll have a plan to address the issues.

### AWARENESS PROGRAMS

#### ENERGY Dashboard

This Web-based display collects your site's energy information and presents it in a customized, easy-to-use format, helping you better understand your facility's energy usage.

#### ENERGY Lobby Signage

A public display that shares energy data and comparisons in friendly, graphic-driven terms — spurring occupants to positively alter their behavior and usage, and allows you to showcase results for your energy programs.

#### OPERATIONS

An advanced, Web-based monitoring and troubleshooting system that keeps 24-hour watch over your building management system.

## IMPROVEMENT

**You need to be able to make more informed choices** in relation to your business and operational goals and energy mandates. The second level of Attune Advisory Services, Improvement, provides consultation from our energy and automation experts so you have more information regarding the options and outcomes of recommended upgrades and replacements.

### IMPROVEMENT PROGRAMS

#### OPERATIONS

Building automation analysis and support to improve operations and avoid negative impact to your business objectives.

## OPTIMIZATION

**You need an ongoing review of your equipment, systems and practices** to assure optimal efficiency for the long term. You'll receive a prioritized list of recommendations that will help you to focus your resources on the changes that will provide the most benefit to your business.

### OPTIMIZATION PROGRAMS

#### ENERGY

Provides facility optimization and energy reduction through analysis of energy assessment, problem identification, equipment upgrades and ongoing monitoring, measurement and verification.

#### OPERATIONS

Our experts work with customers to reduce cost overruns and additional energy expenditures, while proactively helping them plan their budgets around equipment life cycle milestones.



## Clear Results Driven by the Cloud

Optimization of building operations is a journey, and our energy experts are ready to expand and grow with you, as well as guide you through the process wherever you are in the world and wherever you are on your journey. We do more than compile information and pass it to you, we'll walk you through the information, showing you where improvements can be made and giving you recommendations to deliver the greatest ROI. It's a process backed by Honeywell technology, and our 10,000 plus global energy and automation experts are ready to help you. Whether you need to know the financial implications or just need to understand how current practices are impacting your efficiency, Attune Advisory Services is going to give you in-depth information and explanations of your options so together we can continue on the path to optimization.

Plus, Attune Advisory Services leverages a variety of cloud-based, software-as-a-service (SaaS) technologies, which help make the necessary connections while keeping costs low and performance and security high.

## The Service Only Honeywell Can Provide

Honeywell has been a leader in energy management and automation for more than 100 years. Today we provide Attune Advisory Services, our complete building management program, designed to monitor the efficiency of facilities and help them reach optimization. Because Attune Advisory Services is not a static program, there are selectable levels of service to meet the needs of your program. Awareness, Improvement or Optimization — whatever level you choose, our experts are ready to guide you toward a more efficient building system.



### Find Out More

To learn more about getting your facility on a path to optimization, contact your Honeywell Attune™ Advisory Services Representative or visit [Attune.Honeywell.com](http://Attune.Honeywell.com).

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