

Overwhelmed by money management problems?

Feeling financially unprepared?



CrissCross can help! For nearly 30 years, CrissCross' safe and secure representative payee service has helped thousands of people receiving benefits from Social Security, Veterans Affairs, and pension plans.

Help is available. Call CrissCross today!

Don't be burdened by financial matters. Our knowledgeable, compassionate representative payee caseworkers are standing by to assist you with questions about payee options and services available to you, and to help you choose the right plan. At CrissCross, our goal is to help you and your loved ones experience relief from financial struggles and set new financial goals.



CrissCross Representative Payee Services offers:

- Individualized help with budgeting and money management
- Tailored spending plans managed through electronic debit cards
- Interest-earning accounts
- Professional record-keeping
- Bill-paying services and other administrative tasks
- Specialized access to social service resources that can assist with the cost of food, clothing, utilities, medication, and more

I think it is a great program. They have helped me keep my bills straight. Thank you! — CrissCross client

Accountable, Compassionate Payee Services

*Thank you very much for
your help and kindness.*

— *CrissCross client*



Representative payee service from CrissCross includes three easy steps:

- 1. Determining need.** If a disability, illness, or addiction is making it difficult for you to pay your monthly bills, you may qualify for representative payee services provided by CrissCross.
- 2. Assessing finances.** CrissCross will review your monthly finances to develop a plan to meet your necessities and pay appropriate bills on time.
- 3. Setting financial goals.** Together, you and your caseworker will develop short-term and long-term financial goals.

Why CrissCross?

Experience and credibility

We are a professional nonprofit organization with nearly 30 years of experience working with people who need help managing their incomes. Through long-standing relationships with the Social Security Administration, Veterans Affairs, pension boards, public services organizations and other community groups, we've enabled thousands of people to successfully manage their money through our payee services.

Knowledgeable, compassionate staff

When you work with CrissCross, you'll work with a dedicated, caring team of individuals who are passionate about the smallest details of your unique and individual situation. Your caseworker will serve as a partner to assist you in setting money management goals and address any questions or concerns that you may have along the way.

Convenience and availability

Our programs extend throughout 14 states, where we assist individuals and families across the country by phone and online. Our business hours are 8 a.m. to 4 p.m., Monday through Friday.

Safe, secure services

Your privacy is among our top priorities. Our caseworkers are trained to keep your information safe and secure. We take pride in our ability to use the most secure technology designed specifically for safeguarding personal and proprietary information.

8.6 MILLION
AMERICANS
CURRENTLY USE A
REPRESENTATIVE PAYEE¹

CALL TODAY FOR FRIENDLY,
PROFESSIONAL ASSISTANCE.

1. United States Government Accountability Office Report to Congressional Requesters, *SSA Representative Payee Program, Addressing Long-Term Challenges Requires a More Strategic Approach*, GAO-13-473, May 2013.