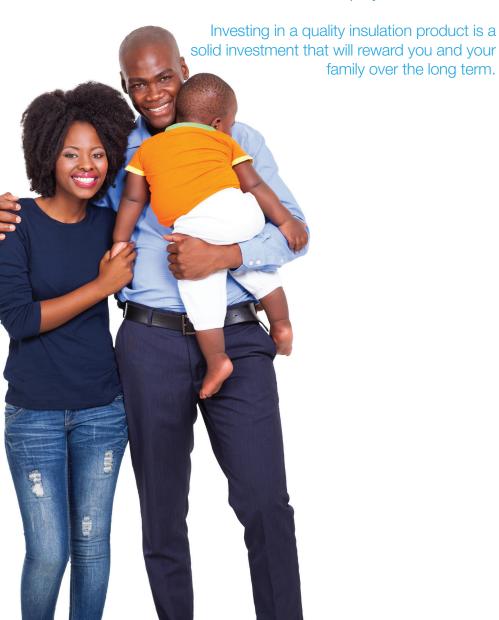


The importance of choosing a licensed spray foam contractor is vital to ensure that you are getting a quality product that has been applied with the best practices in mind. How can you make sure you're getting the most out of your contractor? Inside this eBook, you'll find tips, recommendations and answers to commonly asked questions regarding a spray foam installation.



Don't be afraid to ask questions!



Be confident that you've hired a spray foam contractor that is backed by experience, comprehensive training and expertise. Here are some questions that you can ask your contractor:

- Can you walk me through the stages of this installation?
- Where do you advise that spray foam insulation be installed, throughout the house?
- What safety precautions will you be taking?
- Can I see the technical specifications for the products you are using?
- What kinds of precautions will you be taking to protect exposed surfaces, control dust and minimize overspray?
- What measures are you taking for ventilation?
- Will you be making sure all sources of ignition are turned off, prior to beginning application of the spray foam insulation?
- What is your clean-up protocol, after installation?

Qualified and knowledgeable spray insulation contractors will be able to provide you with this information and more if they have been expertly trained and licensed. If you have doubts, then contact an lcynene spray foam contractor.

Spray Foam Insulation

What you need to know

Tip #1

Consider all insulation options available and select the insulation that best suits your needs. Review what each insulation product offers. Consider R-Value and air-sealing properties, long-term performance and energy efficiency.

Icynene spray foam insulation provides long-term R-Value and air-sealing to help reduce heating and cooling bills each month.



Use review sites to research independent reviews of contractors.

Use sites like HomeStars or Angie's List to evaluate the customer service of the licensed contractor you are using.



Tip #3 Beware of 'too good to be true' quotes.



Icynene spray foam is not a DIY product and requires a certified professional to apply. Icynene spray foam is a premium product that typically provides a return on investment typically within threefour years.

Tip #4

If you chose spray foam, make sure you stay out of your home for at least 24 hours.



Vacating ensures that no one will be exposed to the foam insulation before it has fully cured. Once Icynene spray foam is cured (always within the 24-hour period immediately after spraying is complete), the house or building is safe for re-occupancy.

Tip #5 Check Installer's credentials to ensure they are certified and

All Icynene spray foam contractors are trained through a third-party QAP provider, Intertek, and complete comprehensive training and testing prior to being licensed by Icynene.

Tip #6 Ask the installer about their experience, previous jobs and liability insurance

> An experienced, licensed installer will be able to answer any of your questions regarding their past experience, their guarantees and their insurance coverage.



Tip #7

Ensure there is a product warranty and know what it covers.

Icynene warrantees its insulation for the life of the building, and this warranty is transferable from one owner to the next. Check all your insulation alternatives - you probably won't find such a comprehensive warranty from any other manufacturer.



Understand the terms and conditions of the contract with your contractor.

8# aiT

Ensure that your contractor will remove and re-install improperly installed spray foam and understand what is and is not covered by their service. Double check the warranty and the guarantee they are offering you.

Tip #9

Ensure the contractor is licensed by the spray foam manufacturer.

Many people use the term 'lcynene' as a synonym for 'spray foam insulation', but nowadays there are other brands of spray foam insulation on the market besides lcynene. Protect yourself from offbrand spray foam insulation issues by being sure that what you get is indeed an authentic lcynene product, installed by a trained and licensed lcynene contractor.





FAQs

Will I detect any new odours in my home after installation is complete?

Not likely, but some occupants do notice a new odour after spraying is complete. This can happen in two ways:

- A small percentage of people can smell very low (but safe) concentrations
 of chemicals called amine catalysts, which are used in all spray foams.
 So any odor detected by especially-sensitive people is safe from a health
 standpoint. Even for these few especially-sensitive people, this smell
 usually disappears within a few days of application.
- 2. Installation of spray foam insulation creates a "tighter", less "leaky", house; that is precisely the reason it increases home energy efficiency. Unless properly ventilated, a tighter house can sometimes trap odours that, prior to spraying, used to be released through wall cracks and other air leaks in the home along with heated or cooled air. This is not usually a problem when a home is properly ventilated. Your lcynene dealer can advise you on whether your home is adequately ventilated and whether you need to improve your home's ventilation system.

If you do notice new odours that have not disappeared after around 30 days, contact your leynene dealer for help in solving the situation.

What will my authorized lcynene contractor do to protect me and my family from any potential chemical exposure?

Two simple actions are all that is necessary to ensure you are not exposed to any potentially unsafe concentration of chemicals while the work is being performed or at any time thereafter:

- 1. Your Icynene dealer will make sure you know to vacate your home during spray application and for 24 hours after spraying is completed.
- 2. Your lcynene dealer will properly ventilate the spray area during and after the job.

All of Icynene's company literature, website, technical data sheets, Material Safety Data Sheets, and internet/website videos communicate the requirement to vacate for 24 hours. Your Icynene dealer will tell you directly to vacate your home and will restrict access to the spray area via a physical barrier and job site signage. Finally, your Icynene dealer may refuse to perform the job if anyone refuses to vacate the home in accordance with their instructions.

Get the answers to more Frequently Asked Questions - visit **www.icynene.com** to download the complete FAQs booklet.



Call **1.800.758.7325** or visit **icynene.com** to learn more about Icynene's portfolio of open and closed cell spray foam insulation products.

For the most current product information, please consult icynene.com. Icynene is a registered trademark of Icynene Inc.

Icynene Inc. 6747 Campobello Road Mississauga, Ontario L5N 2L7 Canada

Ph: 1.800.758.7325 • ICYNENE.COM

Updated August 2015 • CA

