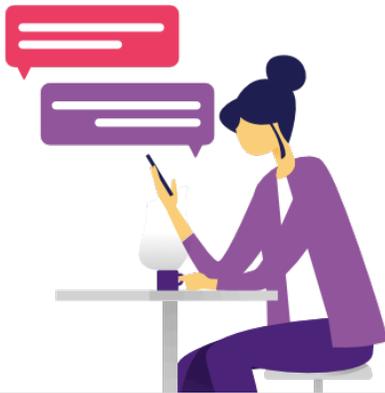


# Solvvy Assist

Guided Resolutions. Happy Customers.

Solvvy Assist is a guided, conversational interface for e-commerce customers to resolve complex issues such as subscription management, order tracking, order editing, and refunds, in order to make the best online customer interactions.



## Increase Customer Loyalty

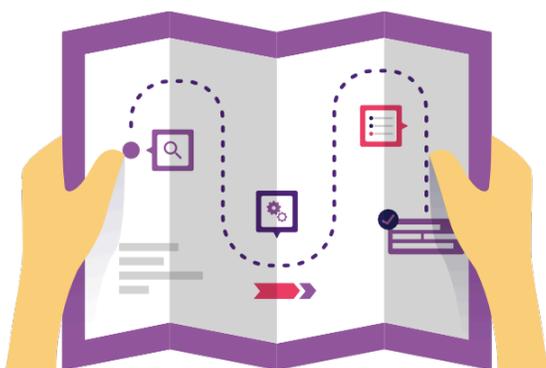
**Wow your customers with a simple, fast support experience**

Guide them through clear and simple steps, improving customer satisfaction and loyalty so your customers keep coming back.

## Eliminate Wait Times

**Create effortless experiences for speedy resolution**

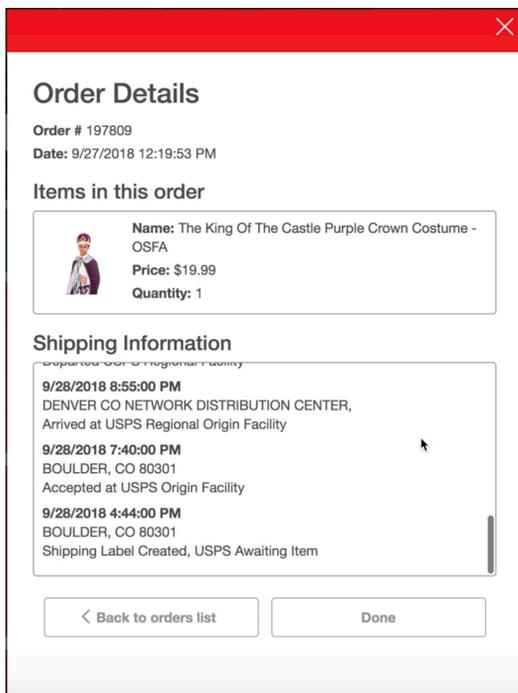
Assist intelligently provides the most accurate answers, lightning fast, freeing up agent time for tickets that require a human touch.



## Deliver Guided Resolutions

**Simplify support with complete self-service**

Reduce support costs and create a streamlined, consistent experience for your customers anytime an order needs to be tracked, changed, or managed.



## Automate Repetitive Requests

### Order management made easy

Assist allows your customers to quickly track orders, view order status, make returns and exchanges, and make edits to existing orders.



## Tested and Trusted

### Proven, immediate value

Solvvy is trusted by global e-commerce brands, and has effectively increased self-service rates, customer satisfaction, and time to resolution.



...and more!

## Integrations

We integrate with a large variety of platforms, ensuring our service can get up and running quickly to start resolving issues immediately.

## About Us

Solvvy (@solvvyinc) builds software that enables effortless interactions between e-commerce businesses and consumers. Solvvy's platform is powered by advanced AI and machine learning, and resolves customer issues at speed and scale. Our customers include leading global brands such as Ring, HelloFresh, Casper, Stash, Robinhood, and many others.