

Solvvy Assist

Guided Resolutions. Happy Customers.

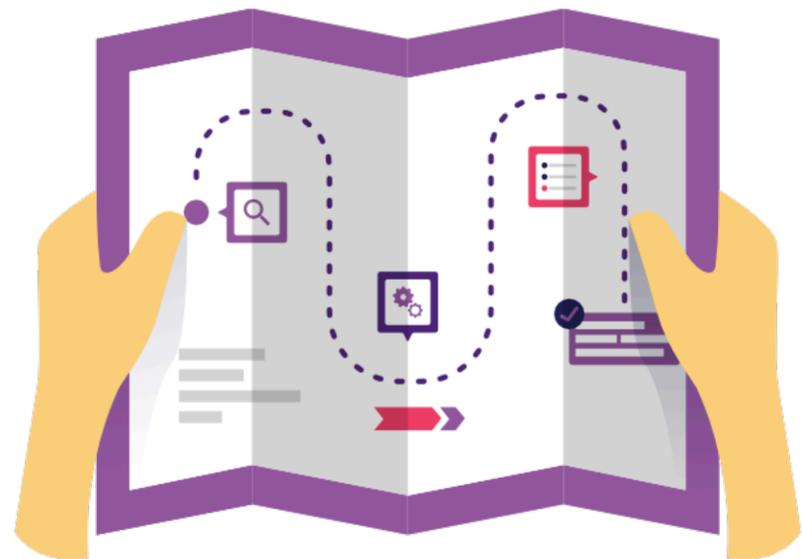
Solvvy

Transform Customer Interactions

Assist is an intelligent platform that instantly resolves your customers' support issues through automation, guiding them through simple steps for complete self-service, unbelievably fast.

Assist understands a customer's question and launches an automated workflow that guides them step-by-step to instant resolution.

Transform Customer Interactions



What Assist Does for You

Effortless Customer Experience

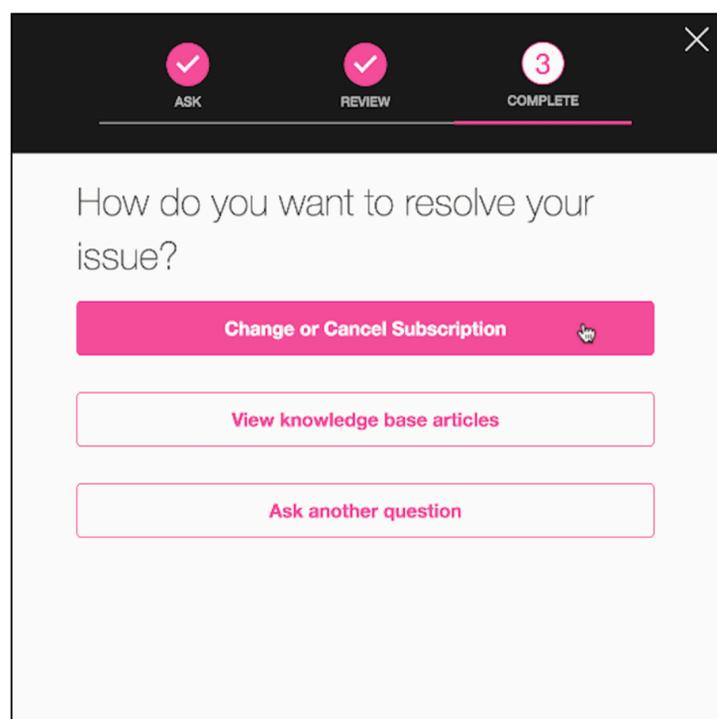
Wow your customers with an easy and fast support experience. Guide them through clear and simple steps, improving customer satisfaction (CSAT) and reducing customer churn.

Increase Agent Productivity

Agents spend no time on repetitive tickets, so they are free to focus on complex cases and productive tasks that require a human touch, improving resolution speeds dramatically.

Answer Questions Intelligently

By fully understanding the intent behind customer questions, Assist will identify opportunities for automation, providing the most accurate resolutions possible.



A Guided, Conversational Interface for Subscription and Order Management

- Eliminate wait times
- Increase Customer Retention
- Automate Repetitive Requests