

Process Overview | Approved Emissions Modification Option

If you own or lease a vehicle that is eligible for the Volkswagen/Audi Emissions Settlement, you have the option to keep your vehicle and have an Emissions Modification performed at no cost (if the modification is approved by the EPA & CARB). Those selecting this option will also receive an extended

You can also choose to wait and learn more about an emissions modification (if approved for your vehicle) before selecting an option.







Support and Administrative Team



Independent Claims Supervisor



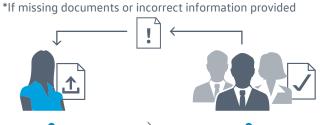
Owner/Lessee navigates to the claims portal, enters required information & documentation



Owner/Lessee selects approved emissions modification or saves progress to make their decision later



Owner/Lessee uploads required documents



Documents reviewed



Independent Claims Supervisor reviews documentation, validates vehicle emissions modification and payment offer



Owner/Lessee reviews offer, signs and returns documents



Owner/Lessee is notified when an emissions modification is approved by EPA & CARB



Owner/Lessee schedules service appointment online with authorized Volkswagen or Audi dealership



Vehicle receives approved emissions modification



Owner/Lessee receives approved payment via Electronic Funds Transfer or check via regular mail

Support via phone/web chat and visual digital status tracker available throughout process