

Process Overview | Buyback/Early Lease Termination Option

If you are a Class Member who owns or leases a vehicle that is eligible for the Volkswagen/Audi Emissions Settlement, you have the option to sell your vehicle back to the Company or terminate your lease without an early termination penalty. Below is a high-level overview of that process.

You may also <u>choose to wait</u> and learn more about an emissions modification (if approved for your vehicle) before selecting an option.

For complete details, please visit VWCourtSettlement.com







Support and Administrative Team



Settlemen Specialist

*If missing documents or incorrect information provided



Owner/Lessee navigates to the claims portal, enters VIN, mileage and financing details



Owner/Lessee saves progress to make their decision later, or selects buyback option



Owner/Lessee uploads required documents



Documents reviewed



Bank interaction for loan payoff or lease information (if applicable)



Independent Claims Supervisor reviews documentation, validates offer and payment



Owner/Lessee reviews offer, signs and returns documents



Owner/Lessee schedules buyback closing online



Owner/Lessee brings vehicle and documentation to authorized Volkswagen or Audi dealership for closing with Settlement Specialist and receives payment via Electronic Funds Transfer or check Support via phone/web chat and visual digital status tracker available throughout process