

# Guest Room Operational Enhancements



1

## Digital Keys

Guests have option to enter using mobile app

2

## Guest Room Amenities

Requested towels, shampoo, etc. will be dropped off in bags

3

## Linens and Towels

Not changed until checkout unless requested by guest

4

## Focused Areas of Cleaning

A. Handles & Knobs: Doors, Drawers

B. Electronics & Keypads: Remote controls, telephones, safes

C. Hard Surfaces: Nightstands, desks, tables

D. Bedding: Linens and pillows

E. Bathroom: Toilet and shower handles, all surfaces

F. Bath Amenities: Make up mirror, tissue holder

G. Switches & Controls: Lights and thermostats