

# Hotel Lobby Operational Enhancements



- 1 Welcome**  
Hotel employee greets guests; Offers face mask
- 2 Contactless Option**  
Guests can check in with the mobile app
- 3 Key Dispensers**  
Guests can print their own keys with self-service key dispensers
- 4 Elevator Capacity**  
Elevator capacity will be limited
- 5 Luggage**  
Luggage will be delivered to or picked-up from guestroom doors
- 6 Cleaning & Disinfecting**  
High-touch common areas will be cleaned and disinfected regularly
- 7 Physical Distancing**  
Queues will maintain at least 6 feet of distance between guests
- 8 Sanitization Station**  
Custom built handwashing and hand sanitizer stations will be available